

# Sunshine Disposal & Recycling

The Latah County Commissioners, after hearing the recommendations of county staff and the rural cities, recently awarded Sunshine Disposal & Recycling the Solid Waste Collection contract to begin on October 1, 2023. This contract does not include the City of Moscow.

Frequently Asked Questions for Rural City and Latah County Residents for the Garbage Collection Service to be provided by Sunshine Disposal & Recycling effective October 1, 2023.

- Q: Will the commercial steel dumpsters in use be changed?
- A: Yes, all commercial steel dumpsters will be exchanged for a front load mechanical system of collection. The container currently being serviced will be replaced by the same size container.
- Q: Will the collection service day or time change?
- A: The service day for collection will not change. All carts and dumpsters will need to be out for service by 6:30am on the current scheduled service day. If the service day needs to be changed for your address, you will be contacted by Sunshine Disposal & Recycling.
- Q: Do I need to place my cart in a different location for service?
- A: If the cart needs to be serviced in a different location the driver will place the cart where it needs to be for weekly service or place a tag on your cart with notification to avoid any interruptions of service. All carts will be serviced with a mechanical arm and must be turned with the lid opening towards the roadway (handles toward the residence).
- Q: Who do I contact to resolve service issues, request a cart exchange or a change is service?
- A: Contact Sunshine Disposal & Recycling at (208) 743-4075 to resolve service issues, exchange of cart or additional cart needed or for a dumpster service. You will be billed for the change of service by Latah County Solid Waste.
- Q: Will I receive a bill from Latah County Solid Waste or Sunshine Disposal & Recycling?
- A: There will be no changes to the current billing for the customers. Latah County Solid Waste will be all rural customers. All customers within city limits will be bill by the city the service address is within.
- Q: Will there be a fee for extra bags?
- A: All customers with overflowing carts or dumpsters will be billed for the extra bag (s) or yard (s) collected.
- Q: I live in the City of Moscow, will my garbage collection service provider change?
- A: No, all accounts within City limits of Moscow will be serviced by Inland North Waste.



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### Q: Will there be any changes to the Latah County Bulky Waste Program?

A: No changes will be made to the Latah County Bulky Waste Program. The rural Cities sites will only accept household waste on the scheduled Saturdays in April and October. Household waste includes all plastic, rubber items, glass, old solidified paint, small appliances, dishwashers, microwaves, railroad ties, tents, tarps/canvas, hot tub insulation, Styrofoam, VCR's, printers, stereos and contaminated waste.

Bulky Waste Service Dates are as follows:

- Juliaetta and Potlatch is the 1<sup>st</sup> & 3<sup>rd</sup> Saturdays of the month.
- Deary, Genesee and the Transfer Station is the 2<sup>nd</sup> & 4<sup>th</sup> Saturdays of the month.

Sites are closed on 5<sup>th</sup> Saturday of the month or if New Year's Day, Christmas Day, or Independence Day falls on a Saturday.

### Q: Will there be any changes to the Rural Recycling Program?

A: The existing recycling roll off boxes will be replaced by a series of front-load containers that will be serviced on a weekly schedule. The number of front-load containers used at each location will be based on use. Each container will accept cardboard, mixed wastepaper, tin/steel and aluminum cans. The items deposited will not need to be sorted and will be accepted as comingled recyclables. Not accepted are plastics (of any type) plastic bags, Styrofoam, glass or trash. These items contaminate the recyclables and thus have to be processed as garbage at \$97.90 a ton. The Moscow Recycling Center, located at 401 N Jackson St. Moscow, ID 83843 will accept #1 clear plastics, #2 cloudy plastics and glass. All commercial businesses or residents with extremely large quantities of cardboard are encouraged to drop it off at the Moscow Recycling Center.

#### Q: Will the Holiday service schedule change?

A: The holiday service schedule will remain the same. Collection service will be one day late If your service day is on or after the following holidays: New Year's Day, Memorial Day, Labor Day, Independence Day, Thanksgiving Day, and Christmas Day. Your service day will not change for all other holidays or if the holiday is on a Saturday. When in doubt put your cart out.

#### Q: Will Sunshine hire local employees

**A:** Sunshine, is pursing to hire local employees.

Sunshine Disposal & Recycling is excited to be your new service provider. We are a fourth-generation family-owned business that has operated in Idaho since the mid 1970's. We currently serve the City of Lewiston, Nez Perce County, Kootenai County, and the City of Lapwai. We pride ourselves on our customer service and attention to detail. We look forward to making this transition as seamless as possible. If there are any additional questions or issues that might arise, please feel free to contact us.